



“alpha 12 Month Service Plan”

Customer’s Commitment: You would be required to identify all our products which are to be returned for service. These must be returned when requested, if convenient.

alpha’s Commitment: We will advise you 1 month before an item is due, agree a turn around time, stock the parts required and offer a 10% discount against the standard cost.

Additional Benefits: From regular Services we can advise of any pending failures or deterioration in the product’s performance. This can help stop any unscheduled down time and expensive losses in production. We can help you to organise replacements for obsolete products in a timely and organised manner, rather than a breakdown situation on a long lead item. We can look at your spares needs, too few, too much? Offer a risk assessment on spare, looking at your exposure compared to cost.

Contact Simon Jones:

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alpha: Making Business Easy.